

**POLYCHEM EQUIPMENT GROUP
 UPGRADES-POWER BATTERY TOOLS**

Price Reduction: Polychem reduced prices last October 2016 for the B400, B800, and B1000 battery powered strapping tools. These tools were already sold at a value price, but are now an even greater value! Contact your Regional Sales Manager today to take advantage of the savings.



Did you hear? Polychem has upgraded all battery strapping tool wear parts. The wear items now come with a Titanium Nitride coating that will improve the wear-life of these parts. All replacement parts, as well as new tool parts, will have this great new coating. This is just another way Polychem is adding value to your tools.



Warranty: Polychem has now increased our warranty to 6 months on all power strapping tool parts due to manufacturer's defects. So what does that mean to you? This means that all non-wear items will be covered under the manufacturer's warranty; these items are motors, power cards, signal cards, etc.

So what are wear items? Wear items are the parts that tend to wear due to normal use, similar to the brake pads on your car. These items are the feed wheel, strap lock, weld plate, and cutter. These items will be covered under this warranty (in the rare case) if the items are found to be a manufacturer's defect, for example a broken cutter or an item had premature wear possibly due to another issue within the tool.

New Warranty to Wear Items: Polychem is now offering a **45 day** warranty on all wear items. At Polychem, it is strongly felt that if maintained correctly (cleaned and blown out) that power strapping tools should not have premature wear on these parts. Acceptance of warranty for these items will be based upon our technician's inspection of the tool.

Spare Parts Kit Now Available: Polychem now offers a spare parts kit for all our power tools. This kit includes the Feed Wheel, Strap Lock and Cutter. Order this kit when purchasing your new tool and receive a **15% discount on the parts kit**.

Service Training: Polychem offers 4 training classes a year for service technicians. Our first 2017 class was February 21st. Many people know that this class includes training on the PC1000, EC3000, PC Pro, PC102, and some older legacy models. But did you know that you can also receive technical training for all of the Polychem Power Tools as well as training on the Polychem OMS lines. Simply let us know when you register and we will be prepared to add this agenda for your class or provide it separately.

**Below is the remaining 2017 Service Technician
 Training class schedule:**

May 9th - 11th

August 1st - 3rd

November 7th - 9th

Contact Roger Rohrbaugh at rrohrbaugh@polychem.com for details or to reserve a seat in one of these classes.



New Technical Support Line: Polychem has 5 in-house technicians that can help assist you in troubleshooting almost any problem with your Polychem machine. Call our NEW DIRECT LINE Technical Support number to get to the heart of your problem quicker without going through the switchboard or customer service.

The Technical Support Line number is **440-392-3833**.

New Items on the Horizon: If you visited the Polychem booth at Pack Expo in Chicago last fall, you may have seen a preview of the Polychem B2000 power strapping tool which is capable of running 1-1.25" PET Strap. Final testing is being conducted now, so if you currently strap, or have customers strapping products that need heavier 1-1.25" PET strap, look for this tool within the next 90-120 days. Please contact a Polychem Regional Sales Manager for additional details.



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